



Samsung Galaxy Note7 – Do Not Ship via FedEx

Effective immediately, FedEx Authorized Ship Center locations should not accept the Samsung Galaxy Note7 for shipment. Samsung has announced a recall and exchange program on certain Galaxy Note7 devices. The affected devices can overheat and pose a safety risk.

In the event a customer wants to ship a Samsung Galaxy Note7 device via FedEx Express or FedEx Ground, whether the device is subject to the recall or not, or if the Samsung device is unknown, you must reject the shipment and the customer should be directed to the Samsung website (<http://www.samsung.com>) for more information.

Please refer any media inquiries to the FedEx Media Hotline, 1-901-434-8100.